

Alabama Family Practice, P.C.

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PATIENT PORTAL AGREEMENT

We will be providing access to a secure portal through which you may access lab results. You will be provided a password at an office visit. You will be asked to change that randomly generated password upon registering at <https://patlogin.medconnect-nc.com/PatPortal/Login.aspx>

This is voluntary and in no way should take the place of an office visit. The labs will be posted within 10 days of the lab draw. If you have not heard the results you should call the office to inquire about your results. Prescriptions will be filled as usual during the office visit for maintenance medications and still require an office visit.

Do not send any questions about medical illnesses via the portal site.

Do not leave messages that might require any medical care or advice. All patients must come in for evaluation and should call office for an appointment.

Computer requirements for this portal need: Internet explorer 9, Chrome, Firefox or Safari Browser to function.

The portal will automatically lock if not being used within a set time or if wrong password is entered a set number of times. You may notify us to reset the account for you. If you forget the password indicate at portal and a new one will be emailed to you.

You will be responsible for your password and the security of it. Do not let anyone know your password if you do not wish them access to your account. We are not responsible for someone accessing your password.

If at any time you wish to discontinue your portal account contact us and we will lock the account.

This service is provided to you to help you access lab results and medication list for your convenience and to improve your quality of care.

We appreciate your cooperation and hope you enjoy this feature.

Patient Signature: _____ Date: _____

Witness: _____

Username:
Password:
Passcode: Alab8